

Office of the Attorney General

MISSION

The Office of the Attorney General (OAG) represents the State in all legal matters. The Attorney General acts as legal counsel to the Governor, General Assembly, Judiciary and State agencies, boards and commissions.

VISION

The Office of the Attorney General provides superior legal representation and promotes public safety by providing the highest quality of legal services from a staff that is dedicated to excellence and professionalism. The Office of the Attorney General demonstrates integrity by being ethical and accountable and making principled decisions. The Office of the Attorney General embraces diversity as well as teamwork.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. To complete bill review in a timely manner.

Obj. 1.1 Complete the Attorney General’s review of bills waiting on the Governor’s signature no later than seven days prior to the last bill signing.

Performance Measures	2018 Act.	2019 Act.	2020 Act.	2021 Act.	2022 Act.	2023 Est.	2024 Est.
Number of bills for review	889	864	681	817	836	850	850
Average number of bills reviewed per day/number of calendar days	28/32	32/27	15/44	38/22	35/24	35/25	35/25

Goal 2. Handle all Securities Division matters.

Obj. 2.1 To handle all Securities Division matters effectively.

Performance Measures	2018 Act.	2019 Act.	2020 Act.	2021 Act.	2022 Act.	2023 Est.	2024 Est.
Broker/dealer (firm) registration and renewals	1,927	1,880	1,851	1,832	1,859	1,800	1,800
Registered agents (stockbrokers)	207,214	210,082	209,987	220,487	242,119	240,000	240,000
Investment adviser/financial planner (firm) registrations and renewals	619	622	616	629	615	600	600
Federal Covered Adviser notice filings	2,148	2,151	2,206	2,297	2,456	2,400	2,400
Investment adviser/financial planner representative (individual) registration, renewals and notice filings	13,036	13,292	13,104	13,916	14,871	14,800	14,800
Securities registrations, renewals, and exemption and notice filings	31,590	31,684	30,601	33,216	31,874	31,500	31,500
Franchise registration and renewals	1,703	1,692	1,585	1,657	1,825	1,850	1,850
Active cases, investigations and inquiries	1,431	1,005	958	1,126	1,283	1,100	1,100
Registration fees (\$)	31,847,667	34,082,246	28,286,101	28,242,529	29,181,204	28,000,000	28,000,000
Fines imposed, restitution and rescission (\$)	7,800,789	6,228,751	17,857,904	40,906,414	24,188,028	5,000,000	5,000,000

Office of the Attorney General

Goal 3. Handle all Consumer Protection Division (CPD) matters, including inquiries, complaints, arbitration, and hearings.

Obj. 3.1 Handle consumer protection matters in a timely manner to achieve beneficial outcome to consumers.

Obj. 3.2 Maintain an average time of no more than 110 days between the receipt of a consumer complaint and its disposition.

Performance Measures	2018 Act.	2019 Act.	2020 Act.	2021 Act.	2022 Act.	2023 Est.	2024 Est.
Inquiries	41,251	43,418	34,878	37,120	39,446	39,500	40,000
Complaints	10,352	10,467	10,900	10,064	11,375	11,400	11,500
Arbitrations	68	43	35	11	15	40	50
Cease and Desist Orders and Settlements	48	31	61	46	56	36	36
Recoveries for consumers (\$ millions)	13.257	25.894	26.271	29.067	46.876	8.000	8.000
Average days to complaint disposition	69	83	74	101	96	95	90

Goal 4. Handle all antitrust matters.

Obj. 4.1 Handle all antitrust matters for beneficial outcome for the State of Maryland and its citizens.

Performance Measures	2018 Act.	2019 Act.	2020 Act.	2021 Act.	2022 Act.	2023 Est.	2024 Est.
Investigations, inquiries and advice	428	421	424	387	224	250	250
Enforcement actions	26	32	35	38	38	40	40
Parens patriae	4	5	5	8	8	10	10
Other civil	22	28	28	30	30	30	30
Criminal	0	0	0	0	0	0	0
Antitrust defense	0	0	0	0	0	0	0
Amicus briefs	2	2	0	3	3	5	5
Debarments	81	83	83	0	0	5	5
Funds recovered for State (\$)	2,230,998	42,533	257,624	363,117	0	200,000	200,000
Funds recovered for Maryland subdivisions (\$)	0	1,552,474	405,209	0	0	100,000	100,000
Funds recovered for consumers (\$)	1,300,000	2,358,006	1,171,129	0	0	200,000	200,000

Office of the Attorney General

Goal 5. Handle all Medicaid Fraud Control Unit (MFCU) matters.

Obj. 5.1 Handle all MFCU matters to protect the integrity of the Medicaid program and to help protect vulnerable adults.

Performance Measures	2018 Act.	2019 Act.	2020 Act.	2021 Act.	2022 Act.	2023 Est.	2024 Est.
Cases pending beginning of year	419	389	302	329	365	350	350
New cases	137	142	193	152	120	150	160
Total	556	531	495	481	485	500	510
Fraud cases opened	85	93	136	106	88	100	100
Patient abuse cases opened	39	49	67	46	32	45	50
Investigations completed	168	222	176	131	104	130	150
Cases pending end of fiscal year	388	309	329	350	365	350	350
Criminal charges	17	8	7	6	9	15	25
Civil settlements	27	20	17	15	14	17	20
Fines, settlements, restitution, and/or overpayments identified (\$)	15,629,347	6,984,305	32,757,530	19,166,233	7,295,920	10,000,000	10,000,000

Goal 6. To conduct investigations and request the Maryland Insurance Commissioner to initiate actions or proceedings to protect the interests of insurance consumers.

Obj. 6.1 Research matters thoroughly and advocate for an appropriate judicial or legislative resolution that will serve the interests of insurance consumers.

Performance Measures	2018 Act.	2019 Act.	2020 Act.	2021 Act.	2022 Act.	2023 Est.	2024 Est.
Review of Maryland Insurance Commissioner actions	962	1,080	974	918	783	944	944
Investigations conducted	149	161	124	57	47	108	108
Requests for Commissioner action	36	16	19	3	6	16	16
Legislative activity	1	7	13	7	4	7	7

Goal 7. Conduct investigations of all alleged or potential police-involved deaths of civilians.

Obj. 7.1 Conduct investigations of all alleged or potential police-involved deaths of civilians.

Performance Measures	2018 Act.	2019 Act.	2020 Act.	2021 Act.	2022 Act.	2023 Est.	2024 Est.
New Investigations	N/A	N/A	N/A	N/A	19	30	30
Existing Investigations	N/A	N/A	N/A	N/A	0	12	10
Potential Investigations	N/A	N/A	N/A	N/A	52	75	75
Reports Completed	N/A	N/A	N/A	N/A	7	32	30

Office of the Attorney General

Goal 8. To ensure that its attorneys, and all attorneys in the Office of the Attorney General who litigate, provide uniformly high quality litigation services to our clients, Maryland's state agencies, officers and employees.

Obj. 8.1 Litigating those cases most important to the core functions and governmental policies of the State of Maryland, and to the rights and interests of its citizens, or that are of a complexity and size that require special expertise, resources, or attention, and supervising the litigation of other significant cases.

Performance Measures	2018 Act.	2019 Act.	2020 Act.	2021 Act.	2022 Act.	2023 Est.	2024 Est.
Total number of matters litigated by court jurisdiction	165	205	238	228	222	220	220
State Courts	92	102	100	75	78	75	75
Federal Courts	37	74	94	98	83	85	85
Miscellaneous	36	29	44	55	61	60	60

Goal 9. Handle all Criminal Appeals Division matters and represent the State in criminal appeals.

Obj. 9.1 To competently and efficiently handle all matters assigned to the Division.

Obj. 9.2 To effectively represent the State in criminal cases pending before the appellate courts.

Performance Measures	2018 Act.	2019 Act.	2020 Act.	2021 Act.	2022 Act.	2023 Est.	2024 Est.
Federal cases filed and assigned	92	80	72	76	67	74	80
State cases filed and assigned	962	1,173	994	1,001	759	850	978
Dispositions from State court: cases handled by the Division	677	545	616	608	505	550	590
Successful cases	599	447	529	468	430	475	500
Percent successful	88%	82%	86%	77%	85%	86%	85%

Office of the Attorney General

Goal 10. Thoroughly and conscientiously evaluate, investigate and, where appropriate, prosecute significant criminal conduct referred to or otherwise identified by the Criminal Investigation Division (CID), including but not necessarily limited to fraud within or affecting State government, health care fraud, identity fraud, securities fraud, non-State employee misconduct, tax fraud, embezzlement and other business crimes, computer crimes, firearms offenses, gang violence, referrals from local State’s Attorneys, consumer fraud and multi-jurisdictional criminal conduct.

Obj. 10.1 Properly identify, evaluate, investigate and, where appropriate prosecute CID matters so as to maximize effective and ethical delivery of Division investigative, criminal justice and prosecutorial resources.

Performance Measures	2018 Act.	2019 Act.	2020 Act.	2021 Act.	2022 Act.	2023 Est.	2024 Est.
Matters litigated: Maryland Court of Special Appeals	0	2	0	2	0	0	0
Total Division referrals and general unit activity	N/A	285	378	242	369	275	285
Organized Crime Unit							
Indictments	66	53	25	127	34	45	45
Conviction Rate	98%	95%	87%	100%	77%	100%	100%
Fraud and Corruption Unit							
Indictments	36	14	13	11	13	18	20
Conviction Rate	100%	100%	100%	100%	100%	100%	100%

Goal 11. Increase knowledge and expertise in new areas such as bankruptcy, tech transfers and labor law.

Obj 11.1 Assist clients to resolve bankruptcy and labor issues and to bring scientific discoveries to market.

Performance Measures	2018 Act.	2019 Act.	2020 Act.	2021 Act.	2022 Act.	2023 Est.	2024 Est.
Federal Cases	23	24	45	47	35	40	40
State Cases	53	58	46	50	50	50	50
Administration	67	70	42	27	20	25	25
Advice	3,450	3,450	3,450	3,450	3,450	3,450	3,450
Contracts drafted/reviewed	1,680	1,680	1,680	1,680	1,680	1,680	1,680