

Workers' Compensation Commission

MISSION

The Maryland Workers' Compensation Commission seeks to secure the equitable and timely administration of the provisions of the Maryland Workers' Compensation Law on behalf of its customers, the injured workers and their employers, by providing an efficient and effective forum for the resolution of individual claims.

VISION

The Maryland Workers' Compensation Commission envisions a State wherein injured workers and employers are empowered to create an equitable partnership to facilitate prompt and fair resolution of workers' compensation matters.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Improve the effectiveness and timely delivery of services provided to customers of the Workers' Compensation Commission.

- Obj. 1.1** Maintain setting 90 percent or more of all non-permanency hearings within 60 days of the date when issues are filed.
- Obj. 1.2** Maintain a conformance rate of at least 95 percent for the issuance of Commission Orders within 30 days after the conclusion of a hearing.
- Obj. 1.3** Maintain an average of no more than 10 days between the hearing date and the first award issued by the Commission.

Performance Measures	2017 Act.	2018 Act.	2019 Act.	2020 Act.	2021 Act.	2022 Est.	2023 Est.
Number of non-permanency hearings set	21,668	24,139	22,868	21,405	16,358	17,600	19,008
Percent of non-permanency hearings set within 60 days	85%	82%	86%	89%	39%	90%	90%
Number of Commission Orders issued	15,683	16,054	14,995	11,105	10,883	13,000	14,500
Percent of Orders issued within 30 days of hearing	100%	99%	100%	100%	99%	99%	99%
Number of awards ordered post-hearing	15,611	15,956	14,935	11,048	10,822	12,870	14,350
Average number of days between hearing date and award issued	10	8	8	6	6	6	6