

Maryland Higher Education Commission

MISSION

The mission of the Maryland Higher Education Commission (MHEC) is to ensure that the people of Maryland have access to a high-quality, adequately-funded, effectively-managed, and capably-led system of postsecondary education that adheres to the principle and law governing equal educational opportunity and enables its citizens to make positive contributions to society and to thrive in the economy. It accomplishes this mission through the provision of statewide planning, leadership, coordination and advocacy for the State's postsecondary education institutions and their students directly. Stakeholders include the Governor and General Assembly, Maryland business and industry, and the citizenry as a whole.

VISION

A State where all citizens are equally prepared to be productive, socially-engaged, and responsible members of a healthy economy and an open and democratic society in which all citizens make contributions to creating and maintaining that economy and society.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Ensure institutions and Maryland residents have the information and resources needed to benefit from equal access to postsecondary education.

- Obj. 1.1** Maintain or increase the number of State financial aid publications distributed to the public.
- Obj. 1.2** Maintain or increase the proportion of on-time Free application for Federal Student Aid (FAFSA) application submissions relative to the number of high school seniors.
- Obj. 1.3** Maintain or increase the number of on-time FAFSA application submissions from students age 25 or older.

Performance Measures	2016 Act.	2017 Act.	2018 Act.	2019 Act.	2020 Act.	2021 Est.	2022 Est.
Number of organizations receiving publications for distribution	640	631	644	0	0	0	0
Number of publications distributed to organizations receiving publications for distribution	439,862	500,665	495,575	0	0	0	0
¹ Ratio of number of on-time FAFSA applications to number of high school graduates	0.75	0.77	0.84	0.86	0.87	0.80	0.81
Number of on-time FAFSA applications from students age 25 or older	35,119	31,128	51,265	52,194	52,874	52,000	52,000

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Goal 2. Improve response time to inquiries.

Obj. 2.1 Improve response time to inquiries in the Office of Student Financial Assistance (OSFA) and Program Review and Compliance (PRC).

Performance Measures	2016 Act.	2017 Act.	2018 Act.	2019 Act.	2020 Act.	2021 Est.	2022 Est.
Number of student complaints received through formal process by Academic Affairs	61	66	60	53	40	60	60
Number of telephone inquiries received by OSFA	N/A	N/A	N/A	24,708	17,518	25,000	25,000
Allocated number of full-time equivalent (FTE) employees responding to complaints (Academic Affairs)	2.0	2.0	2.0	1.5	1.0	1.0	1.0
Actual number of FTE employees responding to complaints (Academic Affairs)	1.0	1.0	1.0	1.5	1.0	1.0	1.0
Allocated number of FTE employees responding to inquiries (OSFA)	11.5	11.5	11.5	9.5	9.0	17.0	17.0
Actual number of FTE employees responding to inquiries (OSFA)	9.0	9.0	9.0	6.5	9.0	15.0	15.0
Number of student complaints resolved through formal process (Academic Affairs)	38	37	51	47	31	40	40
Median length of time to answer telephone inquiries received (OSFA) (minutes)	3	3	3	3	4	3	3

Goal 3. Expand informational opportunities for students entering or continuing in postsecondary education to ensure success.

Obj. 3.1 Increase the number of information-sharing events attended by MHEC staff from 103 to 125.

Obj. 3.2 Expand the number of organizations participating in the information-sharing network from 48 to 60.

Performance Measures	2016 Act.	2017 Act.	2018 Act.	2019 Act.	2020 Act.	2021 Est.	2022 Est.
Number of information events attended by MHEC staff	112	121	132	163	109	127	127
Number of participating organizations	80	89	79	130	65	89	89

Goal 4. Improve MHEC's information/message delivery using multiple social media.

Obj. 4.1 Expand use of social media.

Performance Measures	2016 Act.	2017 Act.	2018 Act.	2019 Act.	2020 Act.	2021 Est.	2022 Est.
Number of social media interactions	1,228,942	667,385	370,023	255,682	598,013	599,000	599,000

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Goal 5. Improve MHEC's responsiveness to statutory obligations.

Obj. 5.1 Increase the percentage of program reviews completed on time to 100 percent.

Obj. 5.2 Increase the percentage of statutorily mandated reports submitted on time to 100 percent.

Performance Measures	2016 Act.	2017 Act.	2018 Act.	2019 Act.	2020 Act.	2021 Est.	2022 Est.
Number of complete academic program proposals received from in-state institutions	259	415	463	501	521	550	600
Number of complete proposals received from new institutions seeking to operate in Maryland (Certificate of Approvals for in-state institutions)	N/A	N/A	2	0	0	1	1
Number of complete proposals received from out-of-state institutions seeking to operate in Maryland (Certificate of Approvals for out-of-state institutions)	N/A	N/A	13	19	21	15	15
Number of complete academic program proposals received from out-of-state institutions seeking to operate in Maryland	N/A	N/A	143	70	116	100	100
Number of complete proposals from institutions seeking religious exemption	N/A	N/A	4	2	6	3	3

Obj. 5.3 Increase the percentage of statutorily mandated reports submitted on time to 100 percent.

Performance Measures	2016 Act.	2017 Act.	2018 Act.	2019 Act.	2020 Act.	2021 Est.	2022 Est.
Number of registrations from out-of-state institutions for online/distance education to Maryland residents	N/A	N/A	42	44	33	40	40
Number of complete Training Provider Questionnaires received	89	98	80	118	69	90	90
Percent of Training Provider Questionnaires reviewed within four weeks	100%	100%	100%	93%	91%	100%	100%
Number of Private Career School applications received	21	12	12	11	11	15	15
Percent of Private Career School applications received reviewed within 30 days for completeness	100%	100%	100%	91%	82%	100%	100%
Allocated number of FTE employees conducting program reviews	5	5	4	4	4	4	4
Actual number of FTE employees conducting program reviews	4	4	4	4	4	4	4
Number of complete in-state academic program proposals subject to 60-day deadline	105	161	209	148	151	200	200
Percent of complete in-state academic program proposals processed in 60 days	13%	57%	94%	93%	87%	100%	100%
Percent of statutorily mandated reports submitted on time	75%	52%	83%	69%	85%	90%	100%

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SELLINGER AID, GRANTS AND SCHOLARSHIPS

Performance Measures	2016 Act.	2017 Act.	2018 Act.	2019 Act.	2020 Act.	2021 Est.	2022 Est.
Percentage of Sellinger aid used for financial aid at state-aided independent institutions	88%	90%	89%	89%	88%	89%	89%
Guaranteed Access Grants							
Number of awards	1,477	1,609	2,181	2,270	2,680	2,600	2,900
Total dollars awarded	\$19,225,250	\$21,495,642	\$30,159,986	\$30,902,825	\$36,797,375	\$36,500,000	\$42,000,000
Number of awards declined or canceled	246	238	457	278	355	300	300
Number of applicants	3,596	3,529	8,767	8,885	8,231	8,500	9,000
Educational Assistance Grants							
Number of awards accepted	24,377	23,238	23,544	22,008	23,659	22,000	20,000
Total dollars awarded	\$53,952,240	\$51,434,325	\$51,611,150	\$47,538,448	\$51,463,900	\$49,000,000	\$44,000,000
Number of awards declined or canceled	34,173	26,632	41,095	38,326	37,003	32,000	30,000
Number of applicants	131,232	121,241	151,976	156,548	152,180	139,539	145,000
Senatorial Scholarships							
Number of awards	8,752	8,037	7,709	7,426	7,007	7,000	7,000
Total dollars awarded	\$7,534,911	\$6,613,562	\$5,950,539	\$5,337,475	\$4,922,588	\$5,300,000	\$5,300,000
Number of awards declined or canceled	2,902	2,093	2,286	2,702	1,911	1,900	1,900

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GRANTS AND SCHOLARSHIPS

Performance Measures	2016 Act.	2017 Act.	2018 Act.	2019 Act.	2020 Act.	2021 Est.	2022 Est.
Conroy Memorial Scholarship Program							
Number of awards	143	218	243	276	323	310	310
Total dollars awarded	\$569,634	\$1,626,758	\$1,890,766	\$2,168,797	\$2,627,740	\$2,400,000	\$2,400,000
Delegate Scholarships							
Number of awards	8,900	9,363	9,703	10,573	9,579	9,700	9,700
Total dollars awarded	\$5,629,450	\$6,148,599	\$6,438,048	\$6,971,796	\$6,569,766	\$6,700,000	\$6,700,000
Number of awards declined or canceled	1,557	1,456	1,700	1,796	1,541	1,500	1,500
Riley Fire and Emergency Medical Service (EMS) Scholarship							
Number of awards	15	34	31	34	38	30	30
Total dollars awarded	\$59,196	\$92,243	\$99,988	\$115,131	\$157,478	\$150,000	\$150,000
Number of applicants	90	91	116	80	68	67	65
Graduate and Professional Scholarship Program							
Number of awards	481	520	485	414	404	500	500
Total dollars awarded	\$115,861	\$1,168,030	\$1,128,418	\$1,127,587	\$926,749	\$1,174,473	\$1,174,473
Number of applicants	2,248	2,669	2,785	2,379	2,593	2,500	2,500
Tolbert Grant Program							
Number of awards	372	364	334	284	198	400	400
Total dollars awarded	\$186,000	\$182,000	\$167,000	\$142,000	\$99,000	\$200,000	\$200,000
Number of awards declined or canceled	75	44	78	76	78	50	50
Hoffman Loan Assistance Repayment Program							
Number of awards	144	168	151	142	98	150	150
Total dollars awarded	\$828,600	\$994,632	\$934,685	\$718,500	\$561,500	\$925,000	\$925,000
Number of awards declined or canceled	10	10	5	25	15	20	20
Number of applicants	590	598	583	501	321	500	500
Loan Assistance Repayment Program (LARP) for Physicians							
Number of awards	45	93	76	40	27	N/A	N/A
Total dollars awarded	\$1,393,158	\$1,961,348	\$1,715,780	\$957,806	\$655,431	N/A	N/A

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Performance Measures	2016 Act.	2017 Act.	2018 Act.	2019 Act.	2020 Act.	2021 Est.	2022 Est.
Part-Time Grant Program							
Number of awards	6,935	5,269	6,707	6,477	8,839	7,500	7,500
Total dollars awarded	\$5,087,780	\$4,973,436	\$5,056,993	\$5,047,260	\$5,028,423	\$5,087,780	\$5,087,780
Number of applicants	35,531	30,780	31,052	37,969	50,518	50,000	50,000
Workforce Shortage Students Assistance Grants							
Number of awards	327	285	320	316	335	350	350
Total dollars awarded	\$1,034,500	\$911,500	\$1,014,700	\$995,750	\$1,071,500	\$1,229,853	\$1,229,853
Number of awards declined or canceled	178	163	166	155	154	150	150
Number of applicants	640	882	939	777	585	1,159	1,000
Veterans of Afghan and Iraq Conflicts Scholarships							
Number of awards	126	130	133	131	132	130	130
Total dollars awarded	\$662,551	\$686,340	\$667,386	\$672,329	\$671,784	\$750,000	\$750,000
Number of awards declined or canceled	40	36	51	39	44	40	40
Number of applicants	340	221	246	308	419	434	430
Nurse Support Program II							
Number of awards	182	235	272	274	281	N/A	N/A
Total dollars awarded	\$1,961,641	\$2,786,738	\$3,190,199	\$2,948,293	\$3,074,046	N/A	N/A
Number of awards declined or canceled	105	128	155	160	206	N/A	N/A
Number of applicants	300	261	367	309	315	N/A	N/A
2+2 Transfer Scholarship Program							
Number of awards	111	220	259	174	197	190	190
Total dollars awarded	\$160,500	\$320,500	\$364,500	\$232,500	\$294,000	\$300,000	\$300,000
Number of awards declined or canceled	21	56	38	65	37	40	40
Number of applicants	618	1,579	860	1,353	1,026	1,149	1,000
Loan Assistance Repayment Program (LARP) for Foster Care Recipients							
Number of awards	N/A	N/A	2	2	2	2	2
Total dollars awarded	N/A	N/A	\$4,238	\$3,698	\$6,363	\$6,000	\$6,000
Number of awards declined or canceled	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Number of applicants	N/A	N/A	3	2	2	2	2

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Performance Measures	2016 Act.	2017 Act.	2018 Act.	2019 Act.	2020 Act.	2021 Est.	2022 Est.
Loan Assistance Repayment Program (LARP) for Dentists							
Number of awards	N/A	N/A	14	13	15	15	15
Total dollars awarded	N/A	N/A	\$300,706	\$308,620	\$356,100	\$356,100	\$356,100
Number of awards declined or canceled	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Number of applicants	N/A	N/A	N/A	15	15	15	15
Campus-Based Educational Assistance Grants							
Number of awards	N/A	N/A	988	1,023	976	1,100	1,100
Total dollars awarded	N/A	N/A	\$1,952,807	\$1,801,175	\$1,926,950	\$2,000,000	\$2,000,000
Number of awards declined or canceled	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Number of applicants	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Cybersecurity Public Service Scholarship Award							
Number of awards	N/A	N/A	N/A	24	21	38	40
Total dollars awarded	N/A	N/A	N/A	\$79,864	\$83,064	\$160,000	\$160,000
Number of awards declined or canceled	N/A	N/A	N/A	6	14	10	10
Number of applicants	N/A	N/A	N/A	N/A	107	157	150
Richard Collins III Leadership with Honors Award							
Number of awards	N/A	N/A	N/A	N/A	79	96	100
Total dollars awarded	N/A	N/A	N/A	N/A	\$450,000	\$600,000	\$6,000,000
Number of awards declined or canceled	N/A	N/A	N/A	N/A	13	10	10
Number of applicants	N/A	N/A	N/A	N/A	123	92	100
Teaching Fellows for Maryland Scholarship							
Number of awards	N/A	N/A	N/A	N/A	93	100	100
Total dollars awarded	N/A	N/A	N/A	N/A	\$1,985,545	\$2,000,000	\$2,000,000
Number of awards declined or canceled	N/A	N/A	N/A	N/A	27	20	20
Number of applicants	N/A	N/A	N/A	N/A	123	257	250
Workforce Development Sequence Scholarship Program							
Number of awards	N/A	N/A	N/A	N/A	777	900	900
Total dollars awarded	N/A	N/A	N/A	N/A	\$857,911	\$1,000,000	\$1,000,000
Number of awards declined or canceled	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Number of applicants	N/A	N/A	N/A	N/A	N/A	N/A	N/A

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Performance Measures	2016 Act.	2017 Act.	2018 Act.	2019 Act.	2020 Act.	2021 Est.	2022 Est.
Maryland Community College Promise Scholarship							
Number of awards	N/A	N/A	N/A	N/A	1,253	2,697	7,000
Total dollars awarded	N/A	N/A	N/A	N/A	\$3,897,246	\$8,000,000	\$15,000,000
Number of awards declined or canceled	N/A	N/A	N/A	N/A	188	100	100
Number of applicants	N/A	N/A	N/A	N/A	5,248	16,100	16,000

NOTES

¹ Maryland State Department of Education high school graduate data for 2020 not available; 2019 counts were used for the 2020 ratio.