

# Department of Aging

## MISSION

Establish Maryland as an attractive location for all older adults through vibrant communities and supportive services that offer the opportunity to live healthy and meaningful lives.

## VISION

Live Well, Age Well.

## KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

**Goal 1. To enable older adult Marylanders and adults with disabilities to remain in their homes with a high quality of life for as long as possible.**

**Obj. 1.1** Support the provision of home and community-based services to older Marylanders.

**Obj. 1.2** Implement screening tools to connect older adults and individuals with disabilities to appropriate community-based services.

**Obj. 1.3** Provide integrated access to long-term care information and services through the statewide Maryland Access Point (MAP) network.

Performance Measures		2016 Act.	2017 Act.	2018 Act.	2019 Act.	2020 Act.	2021 Est.	2022 Est.
1,2	Number of individuals receiving Maryland Department of Aging (MDoA) coordinated home and community-based services	12,656	11,635	12,038	11,680	25,475	23,270	21,426
	Number of people who are screened using the interRAI Level 1 Screen	4,705	7,869	7,357	5,343	7,485	5,660	5,830
1	Number of referrals through the Maryland Access Point	126,372	136,816	125,789	145,582	150,000	160,000	170,000
1	Number of individual information and assistance contacts (in person, online, and via telephone including the statewide 1-844-MAP-LINK number)	843,915	732,962	691,718	743,374	700,000	710,000	720,000
	Number of veterans participating in the federal Veterans Directed Care program	43	54	59	70	73	75	75
1	Number of person-centered written Action Plans developed to promote consumer choice and self-determination	1,312	3,486	3,634	3,659	3,800	3,900	4,000

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## Goal 2. To prevent the abuse, neglect, and exploitation of Maryland's older adults.

**Obj. 2.1** To maintain effective advocacy activities for residents of long-term care facilities.

**Obj. 2.2** To protect the rights of individuals facing guardianship by, when possible, identifying less restrictive measures to meet their needs.

**Obj. 2.3** To protect and advocate for older adults who participate in the public guardianship program.

Performance Measures	2016 Act.	2017 Act.	2018 Act.	2019 Act.	2020 Act.	2021 Est.	2022 Est.
<sup>1</sup> Complaints investigated and closed by ombudsmen	3,671	3,800	4,238	3,712	4,948	5,100	5,200
<sup>1</sup> Abuse complaints investigated and closed by ombudsmen	161	180	187	205	350	320	330
<sup>1</sup> Consultations provided by ombudsmen	9,004	10,000	8,109	7,607	7,300	20,000	25,000
Number of clients for whom MDoA and Area Agencies on Aging (AAAs) serve as public guardians	904	895	876	825	863	870	870
Number of public guardianship cases diverted	353	397	438	371	440	445	450

## Goal 3. To empower older Marylanders to stay active and healthy.

**Obj. 3.1** Increase opportunities for older Marylanders to participate in evidence-based programs that improve their health.

**Obj. 3.2** Increase opportunities for older Marylanders to receive nutritional support in community-based settings.

Performance Measures	2016 Act.	2017 Act.	2018 Act.	2019 Act.	2020 Act.	2021 Est.	2022 Est.
<sup>1</sup> Number of meals served in the federally supported congregate meal programs (in thousands)	1,080	1,088	1,096	1,119	1,852	837	1,079
<sup>1</sup> Number of meals served in the federally supported home delivered meal programs (in thousands)	1,118	1,139	1,192	1,207	5,183	2,265	1,449

### NOTES

<sup>1</sup> 2020 data is estimated because it is reported on a federal fiscal year basis and there is a reporting delay.

<sup>2</sup> Senior Call Check data is included in this measure beginning in fiscal year 2020.